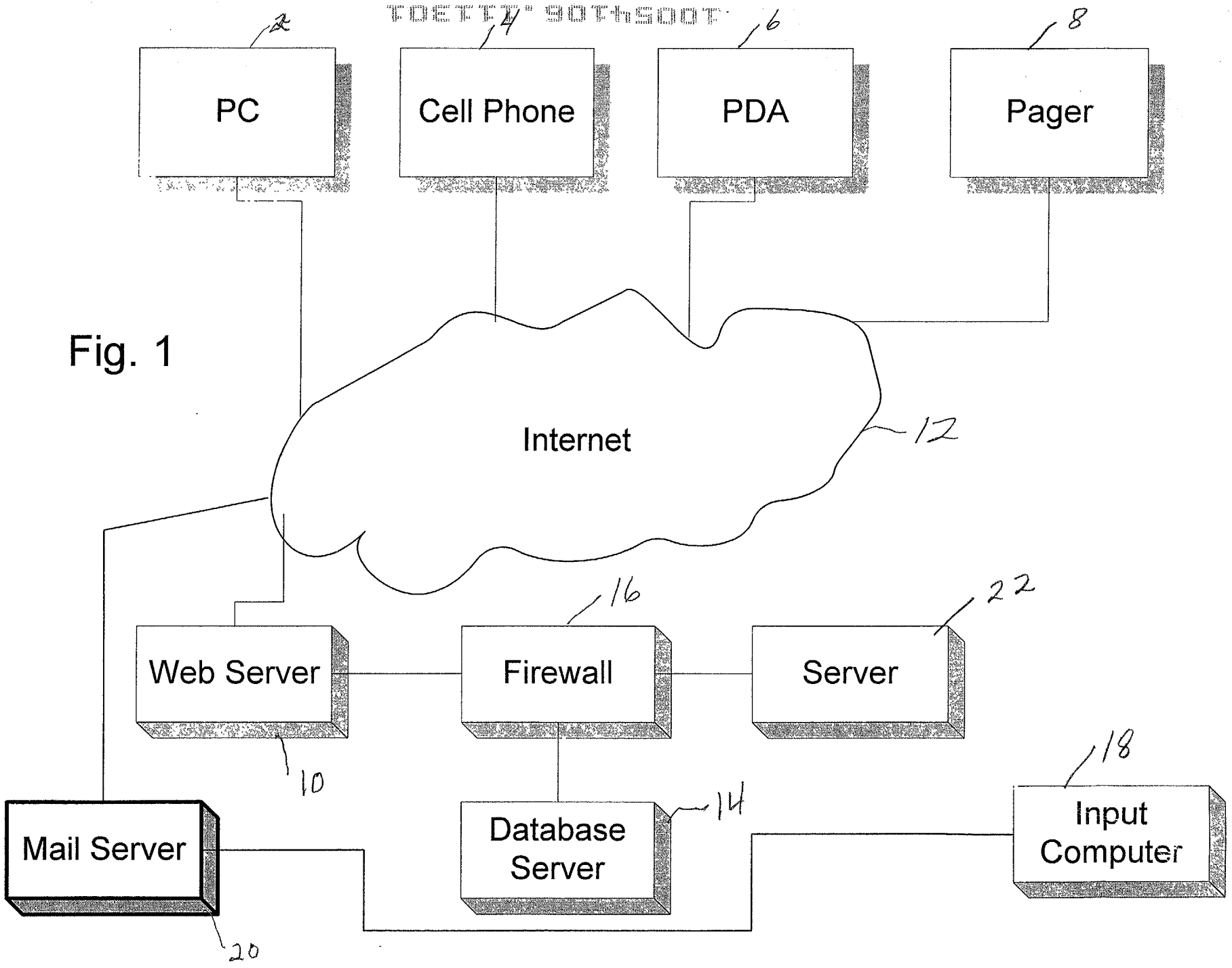

PC
Cell Phone
PDA
Pager
Internet
Web Server
Firewall
Server
Mail Server
Database Server
Input Computer
2
4
6
8
10
12
14
16
18
20
22

Fig. 1

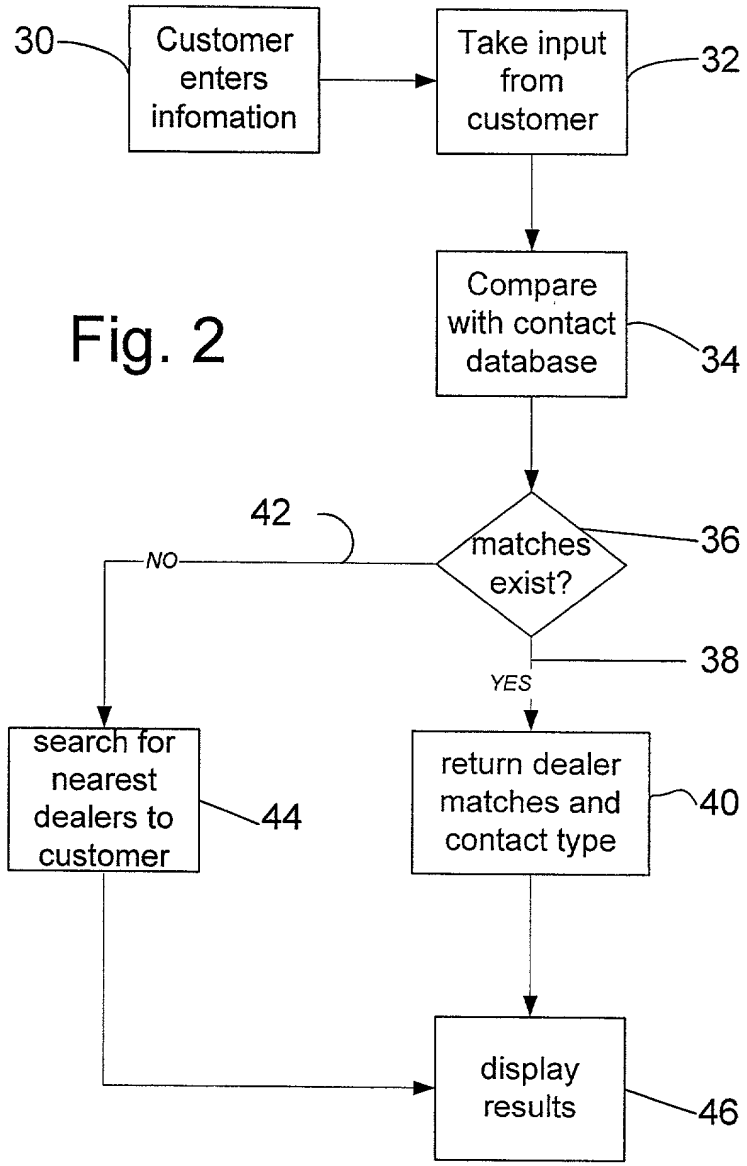

30
Customer enters infomation
Take input from customer
32
Compare with contact database
34
42
matches exist?
36
NO
38
YES
search for nearest dealers to customer
44
return dealer matches and contact type
40
display results
46

Fig. 2

Fig. 3

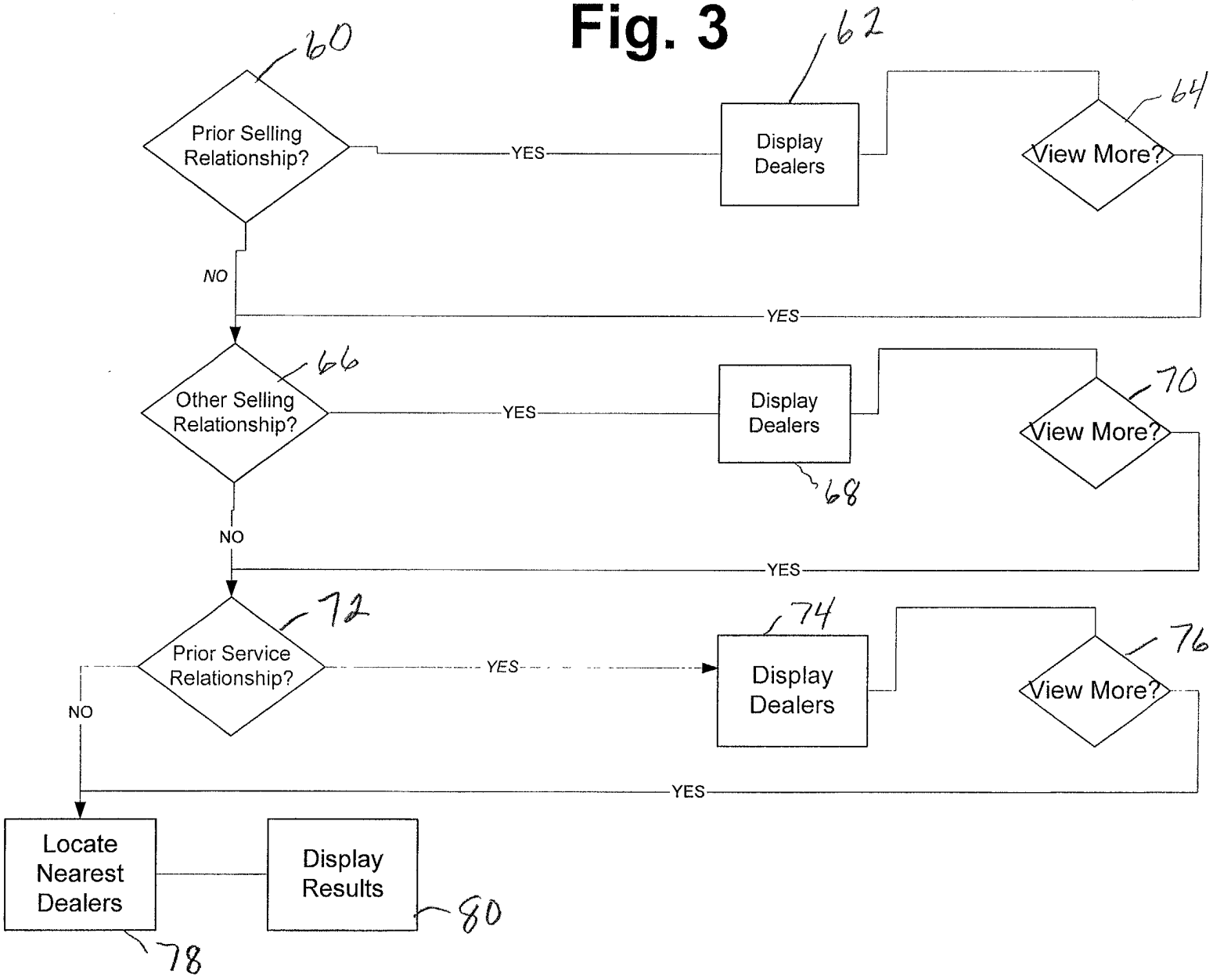
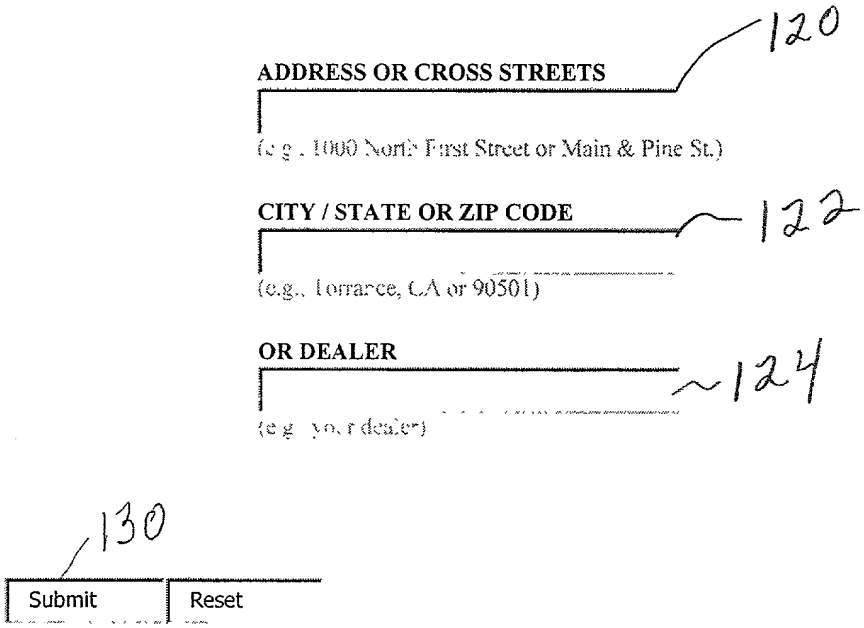
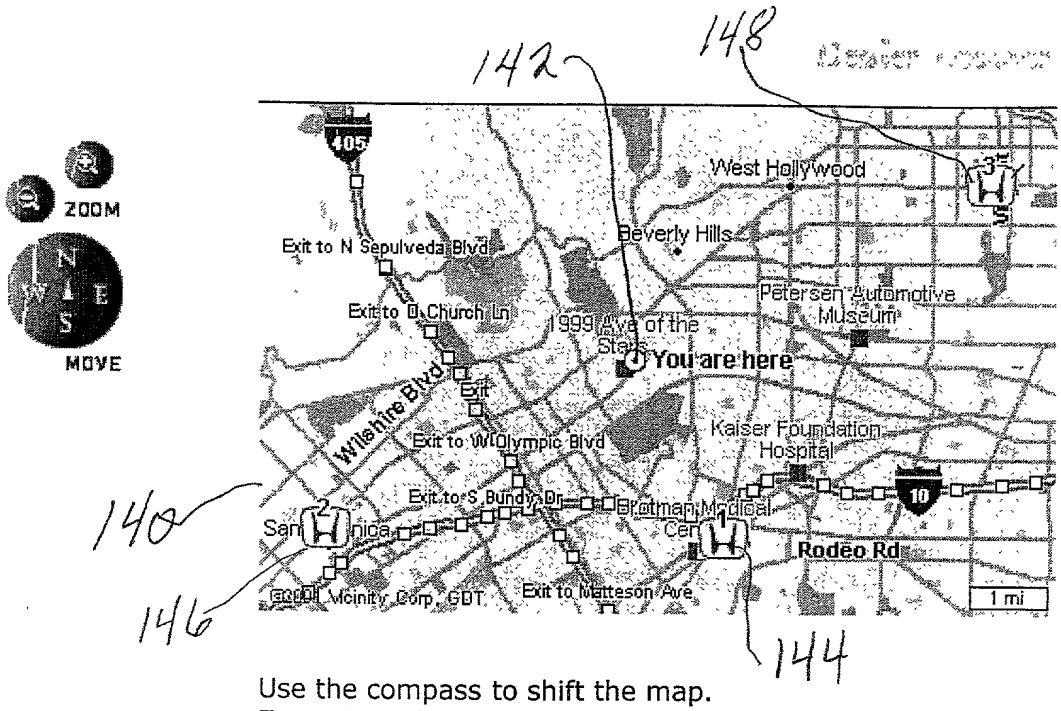

60
Prior Selling Relationship?
YES
62
Display Dealers
64
View More?
NO
YES
66
Other Selling Relationship?
YES
Display Dealers
68
70
View More?
NO
YES
72
Prior Service Relationship?
YES
74
Display Dealers
76
View More?
NO
YES
Locate Nearest Dealers
78
Display Results
80

FIG. 4


ADDRESS OR CROSS STREETS
120
(e.g., 1000 North First Street or Main & Pine St.)
CITY / STATE OR ZIP CODE
122
(e.g., Torrance, CA or 90501)
OR DEALER
124
(e.g., your dealer)
130
Submit
Reset



Use the compass to shift the map.
Zoom in and out with the "+" and "-" buttons.
Click on map to select a new map center.

FIG. 5

150 **Miller Honda-Culver City**
9077 Washington Blvd Culver City CA, 902322501
Phone: 310 8153888 Fax: 310 2870364

152 **Visit the Miller Honda-Culver City site**

154 **E-mail Miller Honda-Culver City**

156 *GET DRIVING DIRECTIONS

Honda Of Santa Monica

158 1720 Santa Monica Blvd Santa Monica CA, 904041907
Phone: 310 2644900 Fax: 310 4531407

Visit the Honda Of Santa Monica site
E-mail Honda Of Santa Monica

Honda Of Hollywood

160 6511 Santa Monica Blvd Los Angeles CA, 900381407
Phone: 323 4663247 Fax: 323 4620187

Visit the Honda Of Hollywood site
E-mail Honda Of Hollywood

162 SEARCH FOR MORE DEALERS

Docket No. 50277-0005

DOCKET 90THSOFT

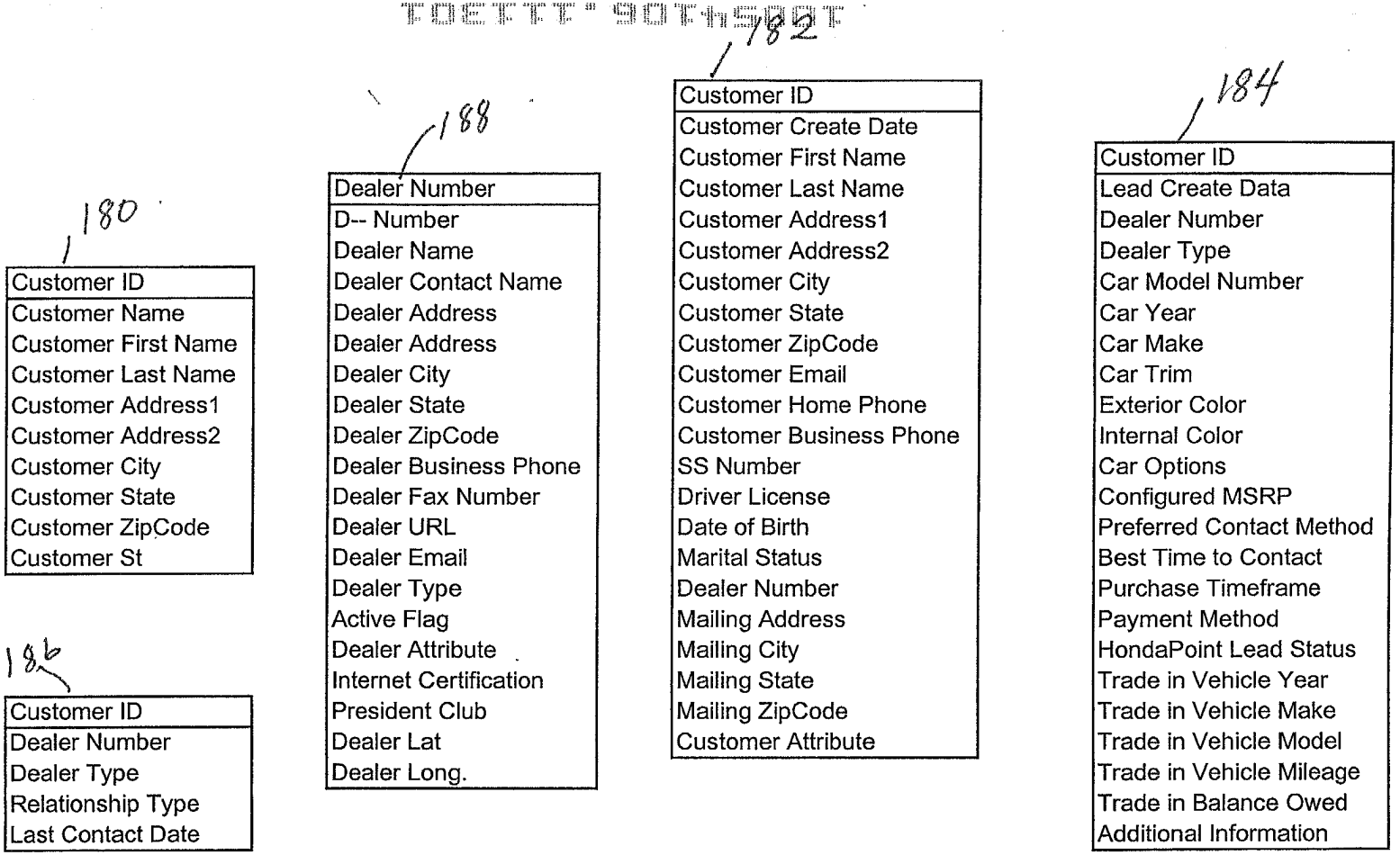


Fig. 6